

GETTING STARTED

WITH DAKOTA CENTRAL TV

Get ready to dive into your new TV experience! Finally, your entire TV lineup of live channels, right alongside your favorite streaming services. Let's jump in!



AMAZON FIRESTICK REMOTE



AMAZON FIRESTICK

BUTTON INFORMATION

Power: Turns your TV on & off

Microphone & Voice Button: Allows you to use voice commands like “open Dakota Central TV” or to search within the Dakota Central TV app

Navigation: Press up, down, left to move your cursor. Your selection will be highlighted by color or size

Select: Selects highlighted screen options

Back: Returns you to the previous screen

Home: Returns you to the Amazon Home menu

Playback Controls: Control live TV and video recordings

Menu: Gives you access to the features of your Dakota Central TV service

INTERNET + DEVICE + APP = STREAMING

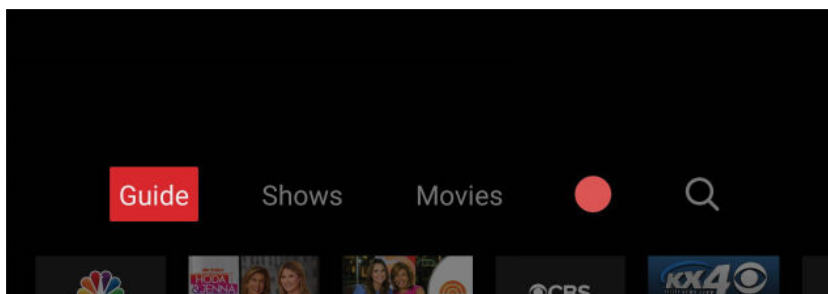
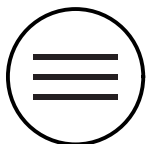
Examples of **Devices**:

- Smart TV, Amazon Firestick, Apple TV, Smart Phones, Tablet, Computer, etc.

Apps are like “programs” on your computer.

- Common Apps: Netflix, Amazon Prime Video, YouTube, Hulu, Disney+, ESPN, Paramount, Sling, Philo, Fubo, Pandora, Spotify, etc.

MENU



- 📍 **Guide** shows the channels that you are subscribed to and where you can choose to record a program.
- 📍 **Shows / Movies** gives you the option to browse for specific shows or movies to watch on demand.
- 📍 **The red icon** (could appear as a red smiley face) will show your recordings, whether previously recorded or scheduled show.
- 📍 **The magnifying glass** is where you can search for anything within the Dakota Central channels. Try using the microphone button on your Firestick here! By holding down the microphone button and speaking into the remote, you can easily search for a show without typing each letter.
- 📍 **Recently watched** is shown below the Menu. These will be your most recently watched channels and can give you easy access to switch between shows. It comes in handy when watching multiple sporting events at once!

SOME HELPFUL INTERNET TIPS:

- Internet speed does play a part in a good streaming experience.
- A good updated router also is a must for a quality experience; we can help you with that!
- The more devices in the home that are connected and streaming, the more speed required.
- Buffering may be from speed, router, or age of equipment.

TIPS FOR STREAMING:

- If you get lost, press the Home button to go back to the main screen.
- Always keep your original TV remote, just in case you need to get to the main settings of the TV.
- If certain functions aren't working, it could mean the batteries are weak in the remote.

WHEN THINGS GO WRONG, HERE'S WHERE TO START:

- Rebooting the streaming device can fix many issues. One way to do this is to un-plug the Firestick from its power source and then plug it back in.
- Make sure the streaming device is connected to the 5Ghz band of the Wi-Fi if possible.
- Check if the problem is happening on all apps or just one app and if the same problem is happening on another streaming device in the house.
- If all devices in the home are seeing the same issue, then a reboot of the router may be needed (unplug power cord for 15 seconds, then plug back in).

HOW-TO

STEP-BY-STEP GUIDE FOR USING THE
DAKOTA CENTRAL TV APP



HOW-TO

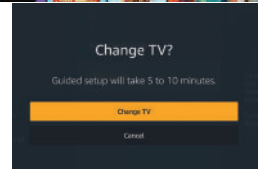
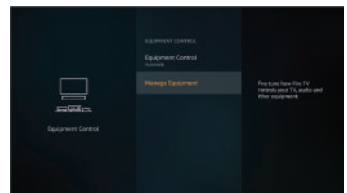
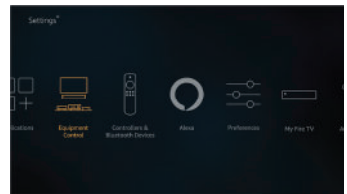
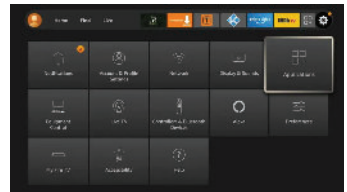
PROGRAM YOUR AMAZON FIRESTICK REMOTE TO YOUR TV

If you've missed the remote set-up prompt or moved your Fire TV stick to a different TV, don't worry! You can program your Amazon remote to any compatible TV which allows you to control the TV volume and turn the power on/off.

**You must have an Amazon Fire TV generation 3 or higher to control power and volume. Older TVs may not be compatible with the Amazon remote.*

1. Press the **Home** button to go to the Amazon home screen.
2. Use the navigation ring on the Firestick to scroll and select **Settings**.
3. Scroll to the right and select **Equipment Control**.
4. Select **Manage Equipment**.
5. Select **TV**.
6. Scroll down and select **Change TV**.
7. Message will say “*Change TV?*” Select **Change TV** to confirm and start setup. You'll get the message “*Please wait while we prepare our remote for setup.*”
8. Follow the on-screen instructions to complete remote setup.

You're ready to go!

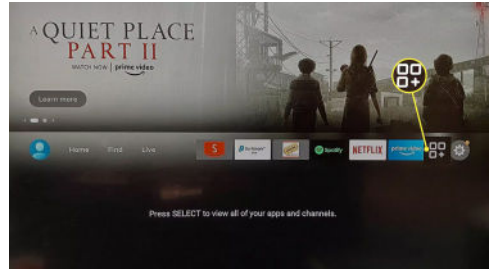


HOW-TO

PIN THE DAKOTA CENTRAL TV APP TO THE HOME SCENE

To keep the Dakota Central TV App front and center, pin it to the front of your app list.

1. Use the **Navigation** ring to highlight the **Applications** button on the right side of the Firestick home page that has 3 squares and a + sign, then press the **Select** button.



2. Press up, down, left and right on the **Navigation** button to locate and highlight the Dakota Central TV app. The app will appear larger than the others when highlighted.

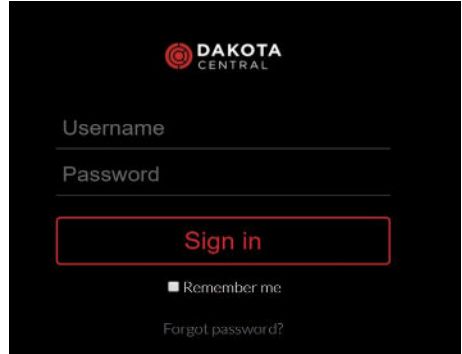
3. At the bottom of the screen you will see a prompt to click on the Menu button (3 horizontal lines) to **Move**, **Remove** and **More**. Select the **Menu** button.

4. More options will appear on the right side of the screen. Using the **Navigation** button, press down to highlight 'Move to front' and press the **Select** button. The Dakota Central app will now move to the front of all other apps.

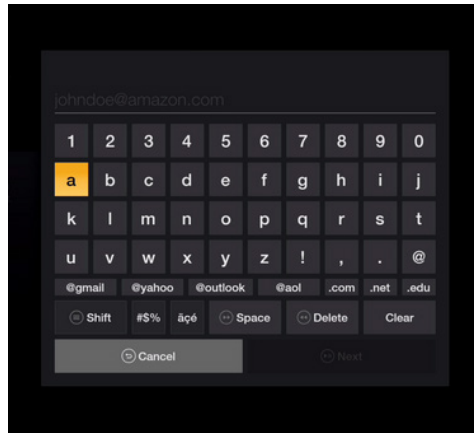
HOW-TO

DAKOTA CENTRAL TV APP: SIGN IN / SIGN OUT

1. On the sign-in screen, press **Select** to access the on-screen keyboard.



2. Press left, right, up and down on the **Navigation** button to highlight letters, numbers and symbols on the on-screen key board and press the **Select** button to enter the character.



3. When done, press left, right, up and down on the **Navigation** button to highlight the Next key and press **Select**.
4. Repeat steps 2 and 3 to enter your password.

HOW-TO

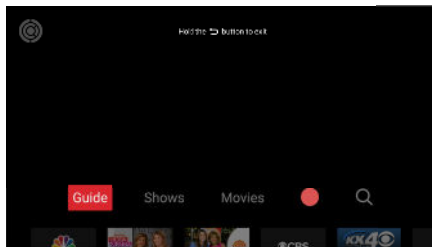
ACCESS THE DAKOTA CENTRAL TV APP:

1. Turn on TV
2. Press the **Home** button on your Firestick remote
3. Use **Navigation** Ring to select the **Dakota Central TV App**



ACCESS THE GUIDE:

1. Press the **Menu** button on the remote (button with three stacked lines)
2. Select **Guide**, scroll up or down through the guide using the **Navigation** Ring



RECORD A SHOW OR MOVIE:

1. Press the **Menu** button, select Guide
2. Scroll through to find the show or movie, press the **Select** and then select **Record**

PLAY RECORDINGS:

1. Press the **Menu** button, Select the red dot
2. Under the Recorded section, choose the episode you want and select **Play**

**Deleting an episode can be done in the same area*

FAST-FORWARD OR REWIND:

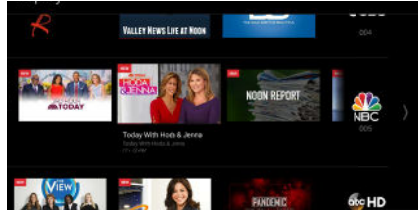
1. Use the **Navigation** ring (right to fast-forward / left to re-wind) OR use the **Playback Controls**

2. Press the **Select** button to resume program

**You can only fast-forward on recordings*

ACCESS REPLAY (36-72 HOURS PRIOR):

1. Press the **Menu** button and select Guide
2. Press the left side of the **Navigation** ring to go back to the gray arrow (left side)
3. Select **Replay** and use the **Navigation** ring to go back to the episode you want
4. Press **Select** on the program to watch



ACCESS RECENTLY WATCHED CHANNELS:

1. Press the **Menu** button, then use the bottom **Navigation** ring to drop down to recently watched channels
2. Use the **Navigation** ring to go to the channel and then press **Select** to view

CREATE FAVORITES IN THE GUIDE:

1. Press the **Menu** button and use your **Navigation** ring to highlight the heart on the channel you want as a favorite channel
 2. Once all favorite channels have been selected, then use the **Navigation** ring to go back to the gray arrow and select **Favorites**
- *Can be used to only show your favorite channels in the Guide*

APPLY CLOSED CAPTION TO FIRESTICK:

1. Go to **Settings** on the main Firestick home page (gear icon on the far right)
2. Select **Accessibility**
3. Select **Closed Caption** and then select again to choose **Closed Caption On**
4. Use the back arrow to exit out or hit the home button

**When turning Closed Caption on in Accessibility, it will turn CC on for all apps that are capable on the Firestick*

IT'S TIME TO START STREAMING!

CONNECT TO WI-FI

You may need to connect to Wi-Fi on your streaming device. Follow the instructions on the screen and select your home's Wi-Fi network when prompted:

Network Name

Password

SIGN-IN TO DAKOTA CENTRAL TV

When you open the Dakota Central TV app for the first time, you will need to enter the username and password you set up. If you forget your username or password, it's easy to get back on your feet. Visit tv.dakotacentral.com/forgotpassword or give us a call!

Username (email address)

Password

OTHER ACCOUNTS (Amazon, Hulu, Netflix, etc.)

Account _____

Username (email address)

Password

Account _____

Username (email address)

Password

Account _____

Username (email address)

Password



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